

**Who is responsible for – our public commitments?**

Commitment	Owner
1. The creation of a working party to work collaboratively to complete the review of cases started by Second Sight last year. This would examine the themes identified by Second Sight and consider all cases brought forward by the JFSA and MPs, together with any new themes which emerge from these cases. The JFSA have been invited to join this working party.	Angela
2. A review chaired by an independent figure to determine how an independent safety net might be introduced to adjudicate in disputed cases in the future. Again the JFSA and other stakeholders will be invited to take part in this process.	Susan
3. A new Branch User Forum to provide a way for sub-postmasters and others to raise issues and insights around business processes, training and support, directly feeding into the organisation's thinking at the highest level. A key task for this forum will be to review support processes and training to ensure they meet the standards expected of the Post Office.	Angela

**Roles and Responsibilities**

Responsibility	Who
Paula Vennells	<ul style="list-style-type: none"><li>Steer the overall programme</li><li>Final point of issue escalation</li><li>Keep the Board informed</li></ul>
Chris Day	<ul style="list-style-type: none"><li>Delegate for Paula, in Paula's absence</li><li>Financial approval/oversight</li></ul>
Susan Crichton	<ul style="list-style-type: none"><li>Single Exco POC for the overall programme</li><li>Directly responsible for all related Legal activities, including case reviews, process, QC review of prosecution process and creating and independent adjudication process (2<sup>nd</sup> commitment)</li></ul>
Angela Van den Borgerd	<ul style="list-style-type: none"><li>Complete the mediation process for all agreed cases</li><li>Establish a new investigation team, grow the team, gain credibility</li><li>Sponsor the improvement programme</li><li>Set up and run the branch user forum (3<sup>rd</sup> commitment)</li></ul>
Lesley Sewell	<ul style="list-style-type: none"><li>Deliver Technology improvements</li><li>Support the improvement programme when required</li><li>Support the Branch User Forum</li></ul>
Andy Holt	<ul style="list-style-type: none"><li>Day to day programme management (eg tracking programme level milestones, risks, reporting etc)</li><li>Preparation of Weekly Steering Board Pack</li><li>Chairing Weekly Steering Board</li></ul>
Mark Davies	<ul style="list-style-type: none"><li>Defining the comms strategy</li><li>Delivering against the comms strategy, including MP engagement</li></ul>

**Stakeholder Points of contact**

Points of contact for key stakeholders

Stakeholder	Post Office Point of Contact
Second Sight	Angela Van den Borgerd
James Arbuthnot and Janet Walker	Susan Crichton / Alwen Lyons
MPs except JA	Mark Davies
Alice Perkins \ Board	Susan Crichton
Exco	Susan Crichton
Unions	Angela Van den Borgerd
JFSA	Angela Van den Borgerd
Media	Mark Davies
Independent Chair	Susan Crichton
IT Suppliers	Main: Lesley Sewell Press Office: Mark Davies
NFSP	Angela Van den Borgerd
BIS	Susan Crichton
RMG	Jon Millage – Susan Crichton Press Office – Mark Davies

## Governance and subgroups



Governance

Work streams  
or Projects

## Second Sight Proposal



### Objectives:

- Second Sight exit the investigation in the medium term
- Retain the confidence of key stakeholders (JFSA, JA, other MPs and SS)
- Reduce our investigation costs
- Create an enduring capability for independent investigation
- Keep aligned to the Parliamentary Statements

### Proposal:

- Augment Second Sight with Post Office employees who will work under the oversight of Second Sight
- Propose that at first this is Angela and two assistants, with the view to grow the team to meet demand
- Second Sight step back from the detailed work (hence less cost) and play an oversight role
- The POL team establish a reputation for independence of mind, integrity, and thoroughness in their investigations
- Once credibility of the POL team is established Second Sight give them the seal of approval and pass the baton on to them.

### As a reminder some of the comments from the Parliamentary debate :

...will set up a working party to complete the review of cases started by Second Sight, and will consider all 47 cases brought forward by the Justice for Subpostmasters Alliance

The continued input of Second Sight is incredibly important, given its familiarity with the case so far and the fact that it enjoys the confidence of many of those involved.

It is important that any further work is not only independent, but seen to be independent, and clearly the role of Second Sight in that is important