

Message

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Sent: 21/10/2014 16:34:27
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Subject: Horizon access
Attachments: Document1.docx; Horizon access cases.docx

In anticipation for our call tomorrow I wanted to send you, before passing to FJ, what I thought I might send round in advance of tomorrow's meeting. Grateful for comments.

Dear all

In advance of our call (time/date) I thought it might be helpful if I set out what I think we need to discuss. I am referring to the issue in question as 'Horizon Access' as a catchall for what may be a number of related matters.

The issue of access to Horizon data has arisen again in relation to two cases in the Scheme on which Second Sight have completed a report. We anticipate that there will be more as Second Sight maintain a spreadsheet of what they consider to be 'themes' one of which is entitled 'Transactions or Transaction Corrections not entered by the Sub-postmaster or staff' and shows this issues has been referenced in 50 cases.

What I would like to achieve on the call is:

- 1. A common understanding of what is and is not possible in relation to Horizon*
- 2. In light of 1, above, whether we have in the past used the right terminology when explaining what can and cannot happen*
- 3. What we should say in each of the cases before us at the moment in response to what Second sight has said in the draft CRR, and*
- 4. How should we deal with this matter going forward to ensure we have a robust statement we can stand behind and close the matter down as far as we are concerned.*

I attach for information:

- a) The Spot Review 5 extract from Second Sight's interim report (Doc1)*
- b) Relevant extracts from each the two cases referred to above – the application, PO's investigation report and Second Sight's draft report*

Belinda Crowe

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