

From: Rodric Williams <[redacted] GRO>
To: "Andrew.Parsons" <[redacted] GRO>
Subject: FW: Meeting on Thursday - Bristol [BD-4A.FID20472253]
Date: Thu, 27 Mar 2014 11:45:59 +0000
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Inline-Images: image013.png; image014.png; image015.png; image016.png; image017.gif;
image018.gif; image019.png; image020.jpg; image021.jpg; image022.jpg; image023.jpg;
image024.png; image025.png

As discussed

From: Rodric Williams
Sent: 26 March 2014 17:59
To: David Oliver <[redacted]>
Subject: RE: Meeting on Thursday - Bristol [BD-4A.FID20472253]

Thanks David.

I know I am sounding like a cracked record, but we need to get SS to articulate clearly (in writing) what they mean when they say our reports do not "sufficiently deal with the issues raised by applicants", i.e. by stating how and why the response to a specific allegation is deficient (Linklaters' draft letter on SS's Castelton report would be an example of how to do this!).

SS had a similar crack at us in the July 2013 Report with the Spot Reviews, even though: 1) they did not raise this with us beforehand (so at least that's some progress); and 2) did not challenge their substance, only that they were "overly technical" (an extraordinary statement from forensic accountants investigating an IT system).

I therefore would not want them to use our case reports (some of which they have had for months) as a vague and generalised excuse for their inability to produce appropriate work product in a timely fashion. Conscious that they might try to do this, I made sure the first reports sent over to them expressly sought their input on form, content etc (see attached Angela Van-Den-Bogerd email of 28 November 2013 at 12:35), which may weaken their ability to do this.

Kind regards, Rodric

Rodric Williams | Litigation Lawyer



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From: David Oliver <[redacted]>
Sent: 26 March 2014 17:12
To: Rodric Williams
Subject: FW: Meeting on Thursday - Bristol [BD-4A.FID20472253]

David Oliver
Programme Manager
Initial Complaint and Mediation Scheme

GRO
Mobile: GRO

From: Parsons, Andrew [GRO]
Sent: 26 March 2014 15:57
To: Angela Van-Den-Bogerd; David Oliver [GRO]; Chris Aujard
Cc: Belinda Crowe
Subject: FW: Meeting on Thursday - Bristol [BD-4A.FID20472253]

David / Chris – FYI below. SS have cancelled our meeting tomorrow to discuss the factfile and will not be producing their thematic report by tomorrow either.

I'm not sure that there's a lot we can do to force this situation but I still think that a meeting at some stage with SS is critical. However, it may be useful for Angela and I to call Ron before the WG call about (1) their workloads and (2) their comments below about problems in POL's reports as this is the first time I have seen this complaint.

Open to suggestions.

Kind regards
Andy

Andrew Parsons
Senior Associate
for and on behalf of Bond Dickinson LLP

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From: Ron Warmington [GRO]
Sent: 26 March 2014 15:34
To: 'Angela Van-Den-Bogerd'
Cc: 'Ian Henderson'; Parsons, Andrew; 'Chris Holyoak'
Subject: RE: Meeting on Thursday - Bristol

Angela: It really won't make sense at this point for us (or even just Chris) to have a face-to-face with you. We (all three of us) are totally engaged at the moment dealing with:

- working on our Thematic Issues Report (as we will report tomorrow to the Working Group (and in more detail on Tuesday), the Report is not available, even in draft form, because there is much work still to be done both by ourselves and by POL in order to get to the bottom of the issues raised by

the applicants and not least because the content of POL's responses on the 15 cases so far completed simply doesn't sufficiently deal with the issues raised by applicants).

- dealing with the pre-review of the incoming CQRs
- processing the Reports that you have sent us on those cases that you've finished with

So... let's try this week to just get by on phone calls and emails.

Obviously, as a result of this, Chris will not be travelling to Bristol tomorrow.

Best regards, Ron.

From: Angela Van-Den-Bogerd [GRO]
Sent: Wednesday, March 26, 2014 3:16 PM
To: Chris Holyoak
Cc: Ron Warmington - 2nd Sight [GRO]; Ian Henderson [GRO]; Parsons, Andrew
Subject: Meeting on Thursday - Bristol

Hi Chris

To confirm arrangements for tomorrow – I have arranged for us to use BD offices in Bristol with a 10am start to allow for travelling. A parking space is booked for you should you decide to drive (the parking is underneath the building and the entrance is around the back). Bristol Templemeads train station is also quite close.

It would be helpful to see a copy of your generic approach in advance of the meeting. This report is due today and will no doubt be uploaded to Huddle. If this happens after 330pm today would you mind sending me an e-copy as I will be travelling with no access to huddle.

Look forward to seeing you tomorrow.

Angela

Angela Van Den Bogerd | Head of Partnerships



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