

From: Angela Van-Den-Bogerd [GRO]
To: Belinda Crowe [GRO], Andrew Parsons [GRO], Andy Holt [GRO], Rodric Williams [GRO]
Cc: Chris Aujard [GRO], David Oliver [GRO]

Subject: RE: Post Office Mediation Claims.

Date: Mon, 14 Apr 2014 07:21:37 +0000

Importance: Normal

Embedded: unnamed

Inline-Images: image003.png; image004.png; image005.png; image006.png; image007.png; image008.png; image009.jpg

All,

I believe the attached is the e-mail chain referred to by Steve Darlington. In terms of transaction corrections/acknowledgements we have explained these in the factfile so it should be clear that these need the branch to accept the TC/TA on the Horizon system as it doesn't automatically make any adjustments. It is the statement below that does in my view require further explanation. **Rod** – do we already have this explanation logged somewhere? Andy Winn infers that we have used this in court at some time?

“Fujitsu have the ability to impact branch records via the message store but have extremely rigorous procedures in place to prevent adjustments being made without prior authorisation - within POL and Fujitsu These controls form the core of our court defence if we get to that stage.”

Angela

Angela Van Den Bogerd | Head of Partnerships

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From: Belinda Crowe
Sent: 08 April 2014 19:42
To: Angela Van-Den-Bogerd; Andrew Parsons; Andy Holt; Rodric Williams
Cc: Chris Aujard; David Oliver [GRO]
Subject: Fwd: Post Office Mediation Claims.

Please see below. Not yet decided about whether to postpone this week's WG call but does anyone know anything about the email being quoted below about remote alteration of figures in branch? I think that this is a new one on me.

Andy P, can we please chase CK for a response on the Rose report point.

Best wishes
Belinda

Belinda Crowe
[148 Old Street, LONDON, EC1V 9HQ](#)

GRO Postline: GRO

GRO

GRO

Begin forwarded message:

From: Ron Warmington GRO

Date: 8 April 2014 17:30:57 BST

To: 'Belinda Crowe' <GRO>

Cc: <[mediation](#)> GRO

Subject: FW: Post Office Mediation Claims.

Agenda item for this week's WG call perhaps?

Regards, Ron.

From: Steve Darlington [[mailto:](#)] GRO

Sent: Tuesday, April 08, 2014 1:50 PM

To: 'Ron Warmington'

Cc: Post Office Group

Subject: FW: Post Office Mediation Claims.

Importance: High

Dear Ron,

As Priti has stated in her last sentence we are seeking a stay on the time limits on all cases under review due to the implications of POL's non-disclosure of system-generated transactions and Horizon's integrity issues.

The 'Helen Rose Report' is of critical significance to all cases. The information contained within it is a compelling case for such a stay in its own right. When combined with the Andy Winn/Alan Lusher email in the case of Ward which explicitly states that Fujitsu can remotely change the figures in the branches without the SPMs' knowledge or authority, the case for a general stay is overwhelming.

We ask that the Working Party considers this request as a matter of urgency in order that we do not prejudice our clients' cases by omitting what is clearly information of the utmost general significance.

We also request that the Working Party demands that POL acts quickly to provide the information requested in Priti's email immediately so that the mediation process is not hindered further.

Regards

Steve Darlington BA (Hons) ACA

Finance Director

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