

Message

**From:** CN=Rob G Wilson  
**Sent:** 08 Mar 2010 16:11:18  
**To:** dave.m.king; GRO  
**CC:** andy.hayward; GRO; dave.posnett; david.x.smith; GRO  
iain.murphy; GRO; john.m.scott; GRO; mandy.talbot; GRO  
rebekah.mantle; GRO; rod.ismay; GRO; sue.lowther; GRO  
**Subject:** Re: Fw: Horizon disputed cases

Dave,  
Thanks for this.

Rob Wilson  
Head of Criminal Law

Tel: [REDACTED]  
Mobi: [REDACTED]

Dave M King  
08/03/2010 15:27

To: Rob G Wilson/e/[REDACTED]  
cc: Andy Hayward/e/[REDACTED]; Dave Posnett/[REDACTED]; David X Smith/[REDACTED]; Iain Murphy/[REDACTED]; John M Scott/e/[REDACTED]; Mandy Talbot/[REDACTED]; Rebekah Mantle/[REDACTED]; Rod Ismay/e/[REDACTED]; Sue Lowther/e/[REDACTED]  
Subject: Re: Fw: Horizon disputed cases

Rob

Thanks for you time earlier.

As discussed, I can confirm that we are in no way questioning/investigating the financial integrity of Horizon, or of the accounting system as a whole. The Information Security review is to look at the ways in which messages are sent at a system level and whether there are any additional measures we could put in place to make it easier to show message integrity at that level (below that of any reconciliation or accounting) and thus improve the statements/evidence available.

The intention is to look at the current and past challenges to identify where common claims are being made enabling the production/adaptation of the statements produced in support of the system information.

Thanks

Dave King  
Security Architect  
[REDACTED]

Rob G Wilson  
08/03/2010 14:31

To: Sue Lowther/e/[REDACTED]; Dave M King/e/[REDACTED]  
cc: Andy Hayward/e/[REDACTED]; Dave Posnett/[REDACTED]; David X Smith/[REDACTED]; Iain Murphy/e/[REDACTED]; John M Scott/e/[REDACTED]; Mandy Talbot/[REDACTED]; Rebekah Mantle/[REDACTED]; Rod Ismay/e/[REDACTED]  
Subject: Re: Fw: Horizon disputed cases

Sue,  
I note that you wish to examine the integrity of Horizon from an 'information security perspective'. What does this mean?

Rob Wilson  
Head of Criminal Law

Tel: [REDACTED]  
Mobi: [REDACTED]

Sue Lowther  
08/03/2010 13:50

To: Andy Hayward/[REDACTED]  
cc: David X Smith/[REDACTED], John M

Scott/[REDACTED], Mandy Talbot/[REDACTED], Rod  
Ismay/[REDACTED], Rebekah Mantle/[REDACTED], E, Dave M  
King/[REDACTED], Dave Posnett/[REDACTED], Rob G  
Wilson/[REDACTED], Iain Murphy/[REDACTED]

Subject: Re: Fw: Horizon disputed cases

All,

As was discussed on the conference call and taking into account Rob's comments, to confirm that what we are looking at is a 'general' due diligence exercise on the integrity of Horizon, to confirm our belief in the robustness of the system and thus rebutt any challenges.

The Information Security team have looked at the information that has been forwarded to them, re the above and it seems that the issues raised are mainly around procedural items and about 'Accounting' reconciliation.

To enable us to examine the Integrity of Horizon from an Information Security perspective we need input from a number of areas.

A decription of the accounting process from the business perspective, including the interfaces between Horizon and POL/FS and the process by which 'error notices' are generated.

The identity of all the offices making allegations, together with a list of loss declarations from those offices.

A report from Service Delivery of all the problems they have received through the Live Service Desk, from the offices in 2 above.

Rod, could you please arrange for someone to provide item 1

Andy, item 2

Information Security will provide item 3 once we have the complete list of offices.

Once we have that information, I can then put together a plan of how we will examine the system 'integrity' of Horizon and the resource required to complete it.

Yours  
Sue.

Susan L Lowther  
Information Security  
[REDACTED]

----- Laptop Security -Leash it, don't lose it - its your responsibility! ----

Andy Hayward  
26/02/2010 18:01

To: Mandy Talbot/[REDACTED], Rod Ismay/[REDACTED]

Rebekah Mantle/[REDACTED], Dave M King/[REDACTED]

Sue Lowther/[REDACTED], Dave Posnett/[REDACTED]

cc: David X Smith/[REDACTED], John M Scott/[REDACTED]

Subject: Fw: Horizon disputed cases

All,

further to our discussion earlier today, additional information in the attached pdf article below. As part of the wider review It may well be worthwhile understanding the 'outcome' of each of the case studies referenced, where applicable (i.e. criminal/civil) and that may assist in our review.

Cheers,

Andy

----- Forwarded by Andy Hayward/[REDACTED] on 26/02/2010 12:15 -----

Graham C Ward  
25/02/2010 16:10  
To: Andy Hayward/e/[REDACTED]  
cc: Sue Lowther/e/[REDACTED]  
Subject: Re: Fw: Horizon disputed cases

Andy  
fyi  
Regards

Graham

Andrew / Jason

I'm aware of two ongoing cases at West Byfleet (John Longman) & Orford Rd ? (Lisa Allen) and also some historical cases (which are included on the attachment below), but as FI's, we wouldn't have Horizon disputed cases other than those reported by the Investigator's, who will have far more details on the issues than us.

I've attached an article from an IT magazine which may have bought this issue to the fore in the 1st place and which may be of interest to Ian.

Regards

Graham

Andy Hayward  
25/02/2010 15:48  
To: Andrew Daley/e/[REDACTED] Jason G  
Collins/e/[REDACTED] Graham C Ward/e/[REDACTED]  
cc: Graham Brander/[REDACTED]  
Subject: Fw: Horizon disputed cases

Andrew,  
Thanks for this (should be Graham Ward... Graham B, please ignore)  
when completed can you also fwd. details to Sue Lowther as she is leading on behalf of Security. Please also send Sue any additional documents or reports pertinent to specific cases (i.e. Jason the forensic report from John L's case).

With reference to case information, bullet points will suffice, if more is required we can supply thereafter.  
Cheers,

Andy

----- Forwarded by Andy Hayward/[REDACTED] on 25/02/2010 15:42 -----

Andrew Daley  
25/02/2010 11:49  
To: Jason G Collins/e/[REDACTED] Graham  
Brander/e/[REDACTED]  
cc: (bcc: Andy Hayward/[REDACTED])  
Subject: Horizon disputed cases

Jason/Graham,

Andy called me and asked whether you guys, (Graham, if FIU have any cases in dispute/new issues that could affect your case) could put together some stats

on these cases, where the accused's defence was/is that the Horizon data is unreliable for any amount of reasons given by the accused .

This should be sent to Iain within the next few days. Iain will need as much information as possible.  
Regards,

Andrew

>>>> Horizon cases.xls attachment was removed from this email <<<<

>>>> Horizon blamed.pdf attachment was removed from this email <<<<