

Message

---

**To:** martin smith [/O=CARTWRIGHT KING/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Martin smithf8c]  
**Subject:** FW: Various POL cases related to Horizon

Morning Martin

Hope you are feeling better. Please see below. I have read the expert's report and it is perfect. Gareth will send through hard copies within the next few days.

I will forward them on to you as soon as they are received.

Regards

Rachael

---

**From:** Rachael Panter  
**Sent:** 15 January 2013 10:21  
**To:** 'Jenkins Gareth, GI'  
**Cc:** 'Penny, Thomas'; GRO  
**Subject:** RE: Various POL cases related to Horizon

Morning Gareth

Thank you for your statement which I have had an opportunity to read. There is nothing that you need to add, it covers everything. Please could you send signed, hard copies through with the corresponding exhibits.

Many thanks

Rachael

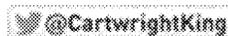
Rachael Panter  
rachael.panter@cartwrightking.com GRO  
rachael.panter@cartwrightking.com GRO  
Direct: rachael.panter@cartwrightking.com GRO

**CartwrightKing**  
S O L I C I T O R S

Nottingham | Birmingham | Derby | Leicester | Sheffield | Newcastle Gateshead

Norwich Union House, South Parade, Old Market Square, Nottingham, NG1 2LH

[www.cartwrightking.co.uk](http://www.cartwrightking.co.uk)



This message is confidential and may contain legally privileged information. If you have received this in error please delete this message and let us know by email or telephone. A list of directors is available at each office. Authorised and regulated by the Solicitors Regulation Authority No: 312459. VAT Registration No: 737837295.

**From:** Jenkins Gareth GI [mailto:[GRO](mailto:GRO)]  
**Sent:** 08 January 2013 10:34  
**To:** Rachael Panter  
**Cc:** Thomas Penny  
**Subject:** RE: Various POL cases related to Horizon

Rachael,

I've taken my previous statement and amended it to refer to the Ishaq case.

Reading through the Prosecution and Defence Summaries, I don't think there is anything there for me to comment on specifically.

Please can you confirm that this is all you need in this case, and if so I'll get a signed copy together with the related exhibits to you.

Regards

Gareth

Gareth Jenkins  
Distinguished Engineer  
Business Applications Architect  
Post Office Account

FUJITSU  
Lovelace Road, Bracknell, Berkshire, RG12 8SN  
Tel: +44 (0) [GRO](tel:GRO) Internal: [GRO](tel:GRO)  
Mobile: +44 (0) [GRO](tel:GRO) Internal: [GRO](tel:GRO)  
email: [Gareth.Jenkins@GRO](mailto:Gareth.Jenkins@GRO)  
Web: <http://uk.fujitsu.com>



Fujitsu is proud to partner with [Shelter](#), the housing and homeless charity

Reshaping ICT, Reshaping Business in partnership with [FT.com](#)

Please consider the environment - do you really need to print this email?

---

**From:** Rachael Panter [mailto:[Rachael.Panter](mailto:Rachael.Panter)]: [GRO](mailto:GRO)  
**Sent:** 07 January 2013 16:43  
**To:** Jenkins Gareth GI  
**Subject:** RE: Various POL cases related to Horizon

Gareth

Good news with the Sefton & Nield case. It was listed for a mention today. The trial date has been vacated and is now listed for the week commencing 15th April 2013. The defence wish to commission their own expert report.

The attachments will most likely be the same, but do ask if you have any queries. Fingers crossed about Dixon.

Kind regards

Rachael

**From:** Jenkins Gareth GI [mailto:[GRO](#)]  
**Sent:** 07 January 2013 16:30  
**To:** Rachael Panter  
**Cc:** Thomas Penny  
**Subject:** RE: Various POL cases related to Horizon

Rachel,

Thanks for the info.

I think I have most of the attachments already but will check that they are the same.

One point: in the week of 21<sup>st</sup> January (Sefton and Nield case in Liverpool), I am not available on 23<sup>rd</sup> January as I had booked leave for that day for a non-work-related matter which I am unable to change easily.

Other dates are currently OK – subject to commercial cover being sorted with POL.

The name Jamie Dixon does ring a bell. I'll see what I can find out.

Regards

Gareth

Gareth Jenkins  
Distinguished Engineer  
Business Applications Architect  
Post Office Account

FUJITSU  
Lovelace Road, Bracknell, Berkshire, RG12 6SN  
Tel: [GRO](#) Internal: [GRO](#)  
Mobile: [GRO](#) Internal: [GRO](#)  
email: [Gareth.Jenkins@GRO](mailto:Gareth.Jenkins@GRO)  
Web: <http://uk.fujitsu.com>



Fujitsu is proud to partner with [Shelter](#), the housing and homeless charity

Reshaping ICT, Reshaping Business in partnership with [FT.com](#)

Please consider the environment - do you really need to print this email?

---

**From:** Rachael Panter [mailto:[GRO](#)]  
**Sent:** 07 January 2013 16:02  
**To:** Jenkins Gareth GI  
**Cc:** Andy Cash; Thomas Penny; Andrew Bolc; Fernando Rodrigues; martin smith; 'Jarnail A Singh'  
**Subject:** RE: Various POL cases related to Horizon

Hello Gareth

Happy New Year to you too.

Here's where we are with the cases that you have listed:

1. [ANONYMOUS](#) - The case is now closed, so you can take it off your list, but thank you for your report that was served in this case.

2. **Kim Wylie** - Listed for trial week commencing **4th March 2013** at Newcastle Crown Court - Pencil in the whole of that week 4th - 8th March.

3. **Sefton & Nield** - Listed for trial on **21st January 2013** at Liverpool Crown Court - I will find out how long the trial is expected to last for but pencil in the whole of that week just in case.

4. **Grant Allen** - This case is listed for a Plea and Case Management Hearing (PCMH) on the 24th January at Chester Crown Court - You will not be required to attend court on that date. I have asked my colleague Andy Bolc to check if anything else is required. It will likely be a case of waiting to see what happens on the 24th January to see if Allen enters a guilty plea or not on that date. If it does go to trial, I will update you with the trial date as soon as I hear anything.

5. **Ishaq** - Listed for trial on **25th February 2013** at Bradford Crown Court - Report Required \*

Please could you prepare a report for this case. I have attached a copy of the defence case statement, summary of facts and indictment for your consideration. Essentially the defence are saying that Ishaq was not dishonest, and that he had to make reversals in order to balance, as there had been a 'malfunction' with the Horizon system. This is fairly urgent as the trial date is the end of Feb.

Please let me know if you require any further information in order to compile your report.

6. **Jishaan Patel** - Listed for trial on **26th February 2013** at Preston Crown Court - Report Required \*

Please could you prepare a report for this case. I have attached a copy of the Indictment, case summary and DCS for your consideration, do let me know if you need any further details so that I can liaise with the investigator directly.

7. **Jamie Dixon** - listed for trial on **12 August 2013** at Exeter Crown Court- Report Required \*

Please could you prepare a report in this case. Copies of the documents that you will need to consider are attached.

There is an additional element to this case which involves the defendant himself. Mr Dixon has apparently worked for Horizon for 12 years and was involved in the testing of the Horizon system. This is obviously crucial to our case as one could argue that he has a considerable amount of experience of Horizon, which would undermine his assertion made in his DCS that he did not have sufficient training etc to understand what he was doing. I have attached a copy of his interview transcript which details his experience.

I do not believe that the Post Office hold any record of Mr Dixon's personnel file for his time spent working for Horizon. Is this something that Fujitsu would hold a record of? Particularly if Mr Dixon took part in the testing of the Horizon system? Please could you advise me how to obtain such a record if there may be one in existence.

The Dixon report is less urgent than the reports for [ANONYMOUS] and Ishaq, given that the Dixon case is listed for trial in August (although this date may well be brought forward).

Please could you provide a report for the case of Ishaq first, followed by the [ANONYMOUS] and Dixon report. You may have already noted that the [ANONYMOUS] and Ishaq trial are listed almost at the same time 25th & 26th Feb. I will clarify how long each trial is expected to last for and work with trying to juggle your attendance at each trial. Please pencil the whole of the week commencing 25th February 2013 in your diary. The court date for trial may vary once the defence have received your report.

Thank you for your assistance Gareth, if there is anything that I can do to assist, please do not hesitate to contact me directly.

Kind regards

Rachael

Rachael Panter

rachael.panter [GRO]

rachael.panter [GRO]

Direct: [GRO]

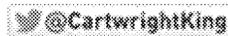
## CartwrightKing

SOLICITORS

Nottingham | Birmingham | Derby | Leicester | Sheffield | Newcastle Gateshead

Norwich Union House, South Parade, Old Market Square, Nottingham, NG1 2LH

[www.cartwrightking.co.uk](http://www.cartwrightking.co.uk)



This message is confidential and may contain legally privileged information. If you have received this in error please delete this message and let us know by email or telephone. A list of directors is available at each office. Authorised and regulated by the Solicitors Regulation Authority No: 312459. VAT Registration No: 737837295.

---

**From:** Jenkins Gareth GI [mailto:[GRO]]  
**Sent:** 07 January 2013 11:52  
**To:** Rachael Panter  
**Cc:** 'Jarnail A Singh'; martin smith; Andy Cash; Thomas Penny; Andrew Bolc  
**Subject:** Various POL cases related to Horizon

Rachael,

A Happy New Year to you.

I thought it would be a good idea to ensure that we are aligned with an understanding of what is expected of me.

I am aware of the following cases:

1. **ANONYMOUS** I provided a Statement on 5/10/12. However I am not required for the trial in January, so presumably can cross this off my list.
2. Kim Wylie: I provided a statement on 27/11/12. I have a trial date of 4/2/13 pencilled in (a whole week in Newcastle)
3. Sefton & Neild: I provided a statement on 5/12/12. I have no trial dates for this. Is anything further required?
4. Grant Allen: I provided a statement on 17/12/12. Given the circumstances, I have been asked (by Fujitsu management) to investigate further exactly what occurred at the time of the allegedly bungled relocation in March 2010. This may result in a follow up statement. I have no trial dates for this. Is anything further required?
5. Ishaq: Nothing done yet. When is anything required?
6. Dixon: Nothing done yet. When is anything required?
7. Jishaan Patel: Nothing done yet. When is anything required?

Please can you confirm the above and suggest priorities for what else you need of me (and any other dates I need to be aware of).

I am still not receiving any instructions from Post Office Ltd, but am addressing that separately. I do have a limited amount of commercial cover which will enable me to produce further statements, but does not cover me for any court attendance.

Regards

Gareth

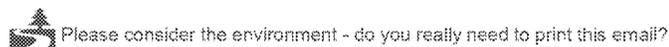
Gareth Jenkins  
Distinguished Engineer  
Business Applications Architect  
Post Office Account

FUJITSU  
Lovelace Road, Bracknell, Berkshire, RG12 8SN  
Tel: **GRO** Internal: **GRO**  
Mobile: **GRO** Internal: **GRO**  
email: **Gareth.Jenkins** **GRO**  
Web: <http://uk.fujitsu.com>



Fujitsu is proud to partner with [Shelter](#), the housing and homeless charity

Reshaping ICT, Reshaping Business in partnership with [FT.com](#)



Unless otherwise stated, this email has been sent from Fujitsu Services Limited, from Fujitsu (FTS) Limited, or from Fujitsu Telecommunications Europe Limited, together "Fujitsu".

This email is only for the use of its intended recipient. Its contents are subject to a duty of confidence and may be privileged. Fujitsu does not guarantee that this email has not been intercepted and amended or that it is virus-free.

Fujitsu Services Limited, registered in England No 96056, registered office 22 Baker Street, London W1U 3BW.

Fujitsu (FTS) Limited, registered in England No 03808613, registered office 22 Baker Street, London W1U

3BW.

PFU Imaging Solutions Europe Limited, registered in England No 1578652, registered office Hayes Park Central, Hayes End Road, Hayes, Middlesex, UB4 8FE.

Fujitsu Telecommunications Europe Limited, registered in England No 2548187, registered office Solihull Parkway, Birmingham Business Park, Birmingham, B37 7YU.

Unless otherwise stated, this email has been sent from Fujitsu Services Limited, from Fujitsu (FTS) Limited, or from Fujitsu Telecommunications Europe Limited, together "Fujitsu".

This email is only for the use of its intended recipient. Its contents are subject to a duty of confidence and may be privileged. Fujitsu does not guarantee that this email has not been intercepted and amended or that it is virus-free.

Fujitsu Services Limited, registered in England No 96056, registered office 22 Baker Street, London W1U 3BW.

Fujitsu (FTS) Limited, registered in England No 03808613, registered office 22 Baker Street, London W1U 3BW.

PFU Imaging Solutions Europe Limited, registered in England No 1578652, registered office Hayes Park Central, Hayes End Road, Hayes, Middlesex, UB4 8FE.

Fujitsu Telecommunications Europe Limited, registered in England No 2548187, registered office Solihull Parkway, Birmingham Business Park, Birmingham, B37 7YU.

Unless otherwise stated, this email has been sent from Fujitsu Services Limited, from Fujitsu (FTS) Limited, or from Fujitsu Telecommunications Europe Limited, together "Fujitsu".

This email is only for the use of its intended recipient. Its contents are subject to a duty of confidence and may be privileged. Fujitsu does not guarantee that this email has not been intercepted and amended or that it is virus-free.

Fujitsu Services Limited, registered in England No 96056, registered office 22 Baker Street, London W1U 3BW.

Fujitsu (FTS) Limited, registered in England No 03808613, registered office 22 Baker Street, London W1U 3BW.

PFU Imaging Solutions Europe Limited, registered in England No 1578652, registered office Hayes Park Central, Hayes End Road, Hayes, Middlesex, UB4 8FE.

Fujitsu Telecommunications Europe Limited, registered in England No 2548187, registered office Solihull Parkway, Birmingham Business Park, Birmingham, B37 7YU.