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W J Quarm,
Bayhead Shop, (Paible S P O),
Bayhead,
Isle of North Uist,
Outer Hebrides.
HS6 5DS.

RECEIVED
31 JUL 2008

Tel: 01876 510257
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Monday 28th July, 2008.

Mr Brian Trotter,
Contracts Manager,
Post Office Ltd., Upper Floors,
The Markets Crown Office,
6-16 New York Street,
LEEDS. LS2 7DZ.

Dear Mr Trotter,

147 869 9 – Suspension.

I acknowledge receipt of your letter of 23rd July, received on Saturday.

I have tried to contact you by telephone this morning and have left a message on Voice Mail. Hopefully I can speak with you in the next day or so.

While I accept that there is a cash shortage at the Branch I would like to assure you that there was never any intention to defraud Post Office Ltd. I recognised last autumn that my shop business required a cash injection to keep going and to that end I initiated the sale of some property. Unfortunately delays by the Selling Agents and then by the Planning Authority meant that by the end of January 2008 no sales had been completed so I approached my Bank to borrow on anticipated land sales. The Bank agreed in principal subject to planning permission being granted. Following further delays, planning was finally obtained in May and since that time on a weekly basis I have been assured by the Bank's Business Manager that the loan would be completed "next week". In fact I received the final Agreement document last Saturday, 26th July.

I had no right to use Post Office money to prop up my business. I have lived for the past six months in day-to-day expectation of a Bank Loan to make good any Post Office shortage. I am being [GRO] following [GRO] last summer which may explain my lack of judgement.

I would like to discuss repaying Post Office Ltd. and would ask that it is taken into account that over the past fourteen years Bayhead Shop has on many occasions helped out Post Office Ltd. with cash when unexpected withdrawals at the Paible Branch have left it short or when Cash Remittances have been late (usually because of aircraft flight cancellations).

Yours sincerely,

GRO
Bill Quarm.