

From: David Oliver  
Sent: 22 April 2014 12:35
To: Swil, Jonathan
Cc: Belinda Crowe; Carolyn.Low 
Subject: Further questions

Jonathan,

Thanks for the quick chat just now.

As discussed it would be helpful to have a document on the principles against which we might make a settlement payment as well as your thoughts on the circumstances and the Quantum (accepting that you won't be able to produce a figure as that would be case specific).

In terms of format I think it would be helpful to have as a document so that we could annex to a Board paper if appropriate. Grateful if it can be sent over with the letter later today.

Many thanks

david

David Oliver
Programme Manager
Initial Complaint and Mediation Scheme

Mobile 

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